

GENERAL TERMS AND CONDITIONS, HOUSE RULES AND INSTRUCTIONS FOR RENTING APARTMENT URIC

In Planina pod Golico, Planina pod Golico 4, Miha Smolej, the owner of Smolej farm, rents Apartment Uric.

APARTMENT URIC IS EQUIPPED WITH:

On the ground floor:

- Entrance into the hallway,
- Living area with three large dining tables and TV set,
- Kitchen with refrigerator, two induction cookers, kettle, toaster, mini oven, cooking utensils, food utensils, cutlery and cleaning utensils.
- Bathroom with 2 toilets, 2 sinks and a shower.

On the first floor:

- Bedroom 1 - 4 single beds
- Bedroom 2 - 4 single beds

The parking lot is within the farm Smolej.

RESERVATION

The customer can book an appointment or submit an application via the website. If you have any additional requests or wishes, please let us know before confirming your booking. The customer must enter all the required information in the inquiry and guarantee its authenticity, for which he is materially responsible. In case of agreement to the terms of the lease, the customer pays an pre-payment of 30% of the amount on the TRR stated on the offer, no later than 7 days after the application (unless otherwise specified in the offer). By paying the advance payment and the landlord's written confirmation of the advance received to the customer customer's e-mail address, the contract is concluded. In the event that the customer does not pay the pre-booking, the contract is canceled.

The landlord reserves the right to change the price according to demand and seasonal trends.

PAYEMENT

The customer is obliged to pay the difference no later than the day of arrival. However, if the customer does not pay the rest of the value of the arrangement, the provisions of these instructions in the cancellation section of the reservation apply. The customer is obliged to pay the tourist tax.

SECURITY DEPOSIT

When renting an apartment, upon arrival, the customer must pay a deposit of €100.00 in cash. If the customer caused damage to the equipment of the apartment, or did not leave it

in a normally clean condition, the lessor has the right to charge the resulting damage or costs with the security deposit. The deposit is returned to the guest as long as no damage was caused to the equipment of the apartment and it was left in a normally clean condition. If the security deposit is not sufficient to compensate for the damage, the guest is obliged to pay the difference until the total damage is reimbursed.

CANCELLATION OF RESERVATION

The customer has the right to cancel the rental of the apartment regardless of the reason. In this case, the lessor is entitled to reimbursement. The amount of these depends on the time at which the party has resigned:

- up to 30 days prior to arrival: 90% reservation,
- up to 21 days prior to arrival: 60% reservation,
- up to 14 days prior to arrival: 40% reservation,
- up to 8 days prior to arrival: 20% reservation,
- from 7 to 1 day prior to arrival, the paid pre-refunds shall not be refunded,
- if the customer leaves the apartment early the cost is 100% of the price of the arrangement,
- in the event of a tightening of measures to prevent COVID-19 infections and if the customer does not decide on a later arrival date, the full amount of the advance shall be refunded.

The customer must send the resignation in writing.

CHECK IN

Arrivals are scheduled between 15:00-18:00. Please call the owner on the number 00386 41 566 847 at least an hour before arrival. Late arrivals must be announced at least the day before. An early arrival is only possible if the house is free in the morning.

CHECK OUT

Departures are scheduled until 10:00. A later departure is possible by prior arrangement, but only if the house is free.

ON DEPARTURE

- Check that everything is washed and folded in the cupboards,
- leave the keys in the safe next to the front door and close and lock the main front door behind you,
- In the event of damage, you will be charged.

FIRE ORDER

The fire order and the emergency exit markings are in the apartment. Inform yourself about the location of the fire alarm and fire extinguishers, follow the fire order instructions.

Please note that smoking is not allowed in the apartments. In the event of a fire due to negligence or obimance, the producer shall bear the cost of the fire intervention and must also pay any damage caused to the lessor.

GENERAL INSTRUCTIONS

- Smoking is not allowed inside of the apartment. It is allowed on the terrace, but the bute is shut down in the ashtray.
- Pets are welcome upon prior arrangement. Please ensure that they are clean.
- The apartment is intended for rest and relaxation, so after 22 hours it is necessary to maintain order and peace and be considerate of the neighbors.
- Please close the front door and do not leave the apartment unlocked. Unlock it with the key you received, so keep it with you at the time of exit.
- The apartment has been completely cleaned prior to your arrival, so please use slippers to make you feel better.
- The apartment is fully equipped: bed linen, towels, kitchenware, utensils and basic food preparation necessities such as vinegar, oil, salt and pepper. A cloth, sponge and detergent and wipe cloths are available for cleaning. Toilets are equipped with toilet paper, soap and bags for separate garbage collection.
- Please do not waste hot water unnecessarily and do not throw away towels after first use, because we want to be environmentally friendly.
- Tap water is drinkable.
- Please collect waste separately to make the environment as friendly as possible.
- Please use all appliances in the apartment in accordance with the instructions for safe use and take care of the equipment as a good master.
- If there is a failure on the water or electrical system or other failure on the equipment, please let us know immediately.
- The fire order, along with the emergency exit markings, is in the house. In the event of a fire, follow the fire order and inform yourself in advance of the location of the fire extinguisher.
- Visits are only allowed upon prior arrangement.
- We are not responsible for the items and money found in the house and vehicles in the parking lot.